

INTERNAL RULES

Welcome to TAG E-KARTING & AMUSEMENT!

To ensure safety and smooth operation of our activities, please read and adhere to the following rules:

KARTING SESSION PURCHASE :

- You must be registered before your session.
- Please note that flat, closed-toe shoes are mandatory. Boots or sandals are not allowed on the karting track.

BOWLING PURCHASE :

- Arrive a few minutes before your reservation.
- You may consume products from the TAG Resto-bar at the bowling lanes.

AXE THROWING PURCHASE :

- You must be registered before your session.
- Please note that flat, closed-toe shoes are mandatory. Boots or sandals are not allowed in the axe throwing areas.

PURCHASE FOR ANOTHER PERSON :

If you are purchasing a karting, bowling, or axe-throwing session for another person, please forward your confirmation email to that individual so they can register in turn.

purchase of technological activities :

- If you wish to purchase tickets for laser tag, 7D cinema, or virtual reality arena, your tickets will be attached to your confirmation email.
- The tickets are valid for one year and transferable. You do not need to make a reservation; simply present yourself directly at the attractions with your tickets to enjoy them.

EARLY ARRIVAL :

Please arrive 20 minutes in advance before the start of your reserved activity.

TAG RESTO-BAR

For 6 or more people reservations, PLEASE CALL 450-594-2359 or email evenement@tagekarting.com. Please note that the restaurant is often fully booked on weekends, so it is important to reserve in advance. A bistro is also available for you on Saturdays & Sundays.

You may consume products from the TAG RESTO-BAR at the bowling and axe-throwing lanes.

Thank you for your understanding and cooperation. We hope you have a great time at TAG E-KARTING & AMUSEMENT.

Have fun and stay safe!

- The TAG Team

GIFT CARD POLICY:

THE GIFT CARD CANNOT BE SPLIT INTO MULTIPLE GIFT CARDS.

THE GIFT CARD IS NON-REFUNDABLE AND NON-REDEEMABLE FOR CASH.

THE GIFT CARD IS NOT VALID FOR FOOD, BEVERAGES, ARCADES, PROMOTIONS, AND GROUP PACKAGES.

PROMOTIONS POLICY:

CERTAIN CONDITIONS APPLY: PROMOTIONS ARE VALID ONLY ONLINE AND ON-SITE BUT DO NOT APPLY TO GROUP PACKAGES. THEY ARE NOT VALID ON HOLIDAYS OR DURING SPRING BREAK.



FOOD

PLEASE NOTE THAT NO
OUTSIDE FOOD IS
ALLOWED INSIDE.

RESTAURANT AVAILABLE FOR YOU!
THANK YOU FOR YOUR UNDERSTANDING.

CANCELLATION POLICY

By completing the payment process, the customer acknowledges and agrees to abide by the cancellation policy described below.

CANCELLATION POLICY:

All purchases are non-refundable, cannot be exchanged for cash, and cannot be credited.

Cancellations, changes in the number of participants, or changes in reservation time must be made at least 72 hours (3 days) in advance. Within 3 days, no changes/modifications can be made, resulting in a total loss of the ticket value, regardless of the reason for cancellation or modification.

Your reservation is non-refundable and cannot be credited if you are late or absent for it.

Online and phone reservations must be paid in full by valid credit card or valid Tag E-Karting & Amusements gift card.

Only in exceptional cases, a credit may be issued on a Tag E-Karting & Amusements gift card.